

Craft-Bilt™ Manufacturing Company

Shade Products: Awnings, Canopies & Solar Shades

Manufacturer's Limited Lifetime Transferable Warranty

The following warranty applies to shade products manufactured by Craft-Bilt Manufacturing Company, Souderton, Pennsylvania. This warranty, if applicable, is limited at the manufacturer's discretion, to the repair or replacement of fabric, hardware, systems, and in-factory manufacturing labor costs, free of charge. This limited warranty is valid with proof of purchase.

How Long Does the Coverage Last?

Awnings (Lateral Arm, Drop Arm and Basket)

Lifetime Warranty: The warranty on the front profile, torsion bar, roller tube, tray, hood and cassette protects the purchaser should these parts become unserviceable due to a manufacturing defect for the lifetime that the awning remains as originally installed.

12 Year Warranty: The warranty on the arms, pitch adjusters, mounting brackets and assembly brackets protects the purchaser should these parts become unserviceable due to a manufacturing defect for a period of 12 years from the date of sale, provided the awning remains as originally installed.

Canopies (Retractable)

Lifetime Warranty: The warranty on extruded aluminum supports protects the purchaser should these parts become unserviceable due to a manufacturing defect for the lifetime that the canopy remains as originally installed.

12 Year Warranty: The warranty on the cast aluminum brackets and fittings protects the purchaser should these parts become unserviceable due to a manufacturing defect for a period of 12 years from the date of sale, provided the canopy remains as originally installed.

Solar Shades

Lifetime Warranty: The warranty on the extruded cassette, roller tube, terminal profiles and tracks protects the purchaser should this part become unserviceable due to a manufacturing defect for the lifetime that the shade remains as originally installed.

12 Year Warranty: The warranty on the cables, rods, mounting and assembly brackets protects the purchaser should these parts become unserviceable due to a manufacturing defect for a period of 12 years from the date of sale, provided the canopy remains as originally installed.

Awnings, Canopies and Solar Shades

5 Year Warranty: The warranty on motors, gears, and electronic controls including switches, connectors, remote control devices and sensors protects the purchaser should these components become unserviceable due to a manufacturing defect for a period of five (5) years from the time of sale, as long as the awning remains as originally installed.

5 Year Warranty: The warranty on the paint finish on the aluminum extrusions of the shade products protects the purchaser should the shade product become unserviceable as a result of a manufacturing defect that causes the paint to crack or peel for a period of five (5) years from the date of sale. Paint chalking in excess of a numerical rating of six (6) as measured using ASTM procedures that renders the product unserviceable as a result of a manufacturing defect is covered for a period of three (3) years from the date of sale. *Exclusion: This warranty does NOT cover damage to paint surfaces from exposure to salt spray or water from pool or spa, or atmospheric chemicals.*

Fabrics

This limited warranty protects the purchaser should the fabric become unserviceable due to a manufacturing defect resulting in color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. **The limited warranty coverage period is from the date of sale.** This limited warranty covers awning fabric from the 685, 1433, 1434, 1254 and 119 Series only. Other fabrics that may be selected are covered in accordance with the warranty offered by the fabric manufacturer. This limited warranty does not cover normal fabric care and cleaning; damage from misuse, abuse, or improper installation; or costs associated with replacement of the fabric, including labor and installation. Craft-Bilt's liability is expressly limited to this warranty and reserves the right to inspect the fabric submitted for claim. Craft-Bilt Manufacturing Company will supply new equivalent fabric to replace the fabric that becomes unserviceable due to a manufacturing defect.

Lifetime Warranty: The Gore™ Tenara® sewing thread will not be damaged by exposure to sunlight or water for the life of the fabric warranty.

Lifetime Warranty: Ultrasonic welded and glued seams will not be damaged by exposure to sunlight or water for the life of the fabric warranty.

685 Series Fabric

12 Year Warranty: In the first eight (8) years of the warranty period, Craft-Bilt will provide replacement fabric to the purchaser at no cost. During the ninth (9th) year, Craft-Bilt will provide replacement fabric to the purchaser at the then-current selling price, less a 30% discount. During the tenth, eleventh and twelfth years (10th, 11th and 12th), Craft-Bilt will provide replacement fabric to the purchaser at the then-current selling price, less a 15% discount. Replacement fabric is warranted under the remaining term of the original warranty.

119 Series Fabric

10 Year Warranty: In the first eight (8) years of the warranty period, Craft-Bilt will provide replacement fabric to the purchaser at no cost. During the ninth (9th) year, Craft-Bilt will provide replacement fabric to the purchaser at the then-current selling price, less a 30% discount. During the tenth (10th) year Craft-Bilt will provide replacement fabric to the purchaser at the then-current selling price, less a 15% discount. Replacement fabric is warranted under the remaining term of the original warranty.

1433 Series Fabric

6 Year Warranty: In the first six (6) years of the warranty period, Craft-Bilt will provide replacement fabric to the purchaser at no cost. Replacement fabric is warranted under the remaining term of the original warranty.

1434 Series Fabric

5 Year Warranty: In the first five (5) years of the warranty period, Craft-Bilt will provide replacement fabric to the purchaser at no cost. Replacement fabric is warranted under the remaining term of the original warranty.

1254 Series Fabric

5 Year Warranty: In the first five (5) years of the warranty period, Craft-Bilt will provide replacement fabric to the purchaser at no cost. Replacement fabric is warranted under the remaining term of the original warranty.

What Is Not Covered?

Installation labor costs, on-site labor costs and shipping charges are not covered under this warranty.

Damage that occurs due to wind is not covered under this warranty. Retractable awnings and retractable canopies should be and remain retracted at wind speeds of 20 mph and greater.

Damage that occurs due to the accumulation of water or weight loads on the shade product is not covered under this warranty. Lateral arm awnings should be and remain retracted during periods of rain. Normal wear, weather soiling, or stains from environmental pollution or other sources are not covered.

This warranty does not cover damage caused from acts of nature, fire, accident or similar hazards.

This warranty does not cover dents, scratches, corrosion, oxidation, rust, chipping or peeling of painted finish or weathering that results from normal use or wear and tear.

The shade products must be properly installed, utilized, and maintained. The warranty is considered invalid if deteriorations of any kind occur due to abuse, negligence, vandalism, burns, misuse, or improper use and care.

How to Obtain Warranty Services

Purchaser must retain the dated contract, invoice or purchase order for this warranty to be valid. If it appears within the warranty period that the shade product does not meet the warranty specified above, the purchaser should contact the dealer from whom the product was purchased. The dealer or an authorized representative of that dealer must be permitted to inspect the product to determine whether or not the components are defective and covered by this warranty. Alternatively, the purchaser may contact the manufacturer directly at Craft-Bilt Manufacturing Co., 53 Souderton-Hatfield Pike, Souderton PA 18964. If the purchaser contacts the manufacturer directly, the manufacturer or an authorized representative must be permitted to inspect the product to determine whether or not the components are defective and covered by this warranty.

WRITTEN, OR ORAL WARRANTIES, AND NO OTHER WARRANTIES OF ANY KIND, STATUTORY OR OTHERWISE, ARE GIVEN OR HEREIN EXPRESSED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

WARRANTY LIMITATIONS AND DISCLAIMERS

NO IMPLIED STATUTORY WARRANTY OR IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED WARRANTY PERIODS.

THE FOREGOING WARRANTY IS EXCLUSIVE OF ALL OTHER STATUTORY, WRITTEN, OR ORAL WARRANTIES, AND NO OTHER WARRANTIES OF ANY KIND, STATUTORY OR OTHERWISE, ARE GIVEN OR HEREIN EXPRESSED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, OR DAMAGE THAT ARISES FROM THE USE OR THE INABILITY TO USE THE AWNING. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HOW TO TRANSFER WARRANTY

This warranty is transferable to the subsequent owner of the property identified in the warranty provided that the product remains as originally installed.

Send notice, via certified mail, of transfer of property ownership within 60 days of sale to:

Craft-Bilt Manufacturing Company
53 Souderton-Hatfield Pike,
Souderton, PA 18964

Failure to notify will relieve the manufacturer of any further obligation under this warranty. Transfer of warranty may occur only once. The warranty period on all components for the second owner is for the remainder of the original warranty. Include warranty registration number, new homeowners' names, date of awning purchase, and name of company from whom awning was purchased.

Effective January 1, 2010