



# WELLNESS CENTER POLICIES

24 hour notice is required for all appointment cancellations. Mount Vernon Athletic Club reserves the right to charge for the full amount of scheduled service(s) should this policy be disregarded. Repeat “no shows” will result in being on a pre-pay basis.

A credit card is required to book an appointment for all non-members.

All pre-pay clients will be required to pay for their service(s) at the time of booking. Minors must be accompanied by an adult for all services.

Our clients are here for relaxation, please try to keep excessive noise to a minimum.

Please arrive 5-10 minutes early on your first visit to allow stress-free check-in, changing, or pre-treatment decompression time.

If you arrive late for your appointment your treatment will be that much shorter so that the person following you starts at their appointed time.

We retain the right to refuse service to anyone that appears to be under the influence of alcohol or other substances.

All Wellness Packages must be redeemed within 6 months. Additional fees will be applied for extensions.

All product & Wellness Packages are final sales. We do not accept returns or issue refunds on any merchandise or unused services.

Sexual advances, comments or innuendoes toward our staff will result in immediate termination of treatments.

We accept cash, Visa, MasterCard, MTVAC Gift Cards, and local checks (with ID) for all services rendered.

*Policies subject to change*

